

# Space Coast Black Chamber of Commerce

## Privacy Policy

Welcome to the Space Coast Chamber of Commerce. We are committed to protecting the privacy of our members, visitors, and users. This privacy policy outlines how we collect, use, disclose, and safeguard your information when you engage with our services or visit our website.

### Information We Collect

We may collect personal information from you in various ways, including:

- Contact Information: Name, email address, phone number, and mailing address.
- Business Information: Company name, industry, size, and business interests.
- Financial Information: Payment details for membership fees or event registrations.
- Website Usage: IP address, browser type, operating system, and browsing history.

### How We Use Your Information

We use the information we collect for the following purposes:

1. Membership Management
  - To process membership applications and renewals.
  - To communicate with members about benefits, events, and updates.
2. Event Coordination
  - To manage registrations and participation in events and workshops.
  - To send event-related information and follow-up communications.
3. Marketing and Communications
  - To send newsletters, promotional materials, and other information of interest.
  - To conduct surveys and gather feedback for service improvement.
4. Website Improvements
  - To analyze website usage and improve user experience.
  - To customize content and services to better meet user needs.

### Information Sharing and Disclosure

We may share your information with:

- Service Providers: Third-party vendors who assist with operations, such as payment processing or email delivery.
- Business Partners: Collaborators for events or initiatives that align with our mission.
- Legal Obligations: Authorities when required by law or to protect our rights and safety.

### Data Security

We implement appropriate security measures to protect your personal information from unauthorized access, alteration, disclosure, or destruction. However, no internet transmission is completely secure, and we cannot guarantee absolute security.

## **Your Privacy Rights**

You have rights regarding your personal information, including:

- Access and Correction: Request access to your information and correct inaccuracies.
- Opt-Out: Unsubscribe from marketing communications at any time.
- Data Deletion: Request the deletion of your personal information, subject to legal obligations.

## **Changes to This Policy**

We may update this privacy policy periodically to reflect changes in our practices. We encourage you to review this policy regularly to stay informed about how we protect your information.

## **Contact Us**

If you have any questions or concerns about this privacy policy or our data practices, please contact us at:

- Email: [administration@spacecoastblackchamber.com](mailto:administration@spacecoastblackchamber.com)
- Address: PO Box 364 Cocoa, FL 32923

By engaging with our services or visiting our website, you consent to the practices described in this privacy policy. Thank you for trusting us with your information.